

-----WARRANTY-----

**INNOVATIVE TRAILER MFG., INC.
RICHFIELD, UTAH**

**ALL WARRANTY WORK MUST BE PRE-APPROVED IN ORDER
TO PROCESS WARRANTY CLAIMS IN A TIMELY MANNER.
THE FOLLOWING STEPS MUST BE TAKEN.**

- 1. A WARRANTY CARD MUST BE COMPLETED AND MAILED WITHIN 14 DAYS OF PURCHASE BY THE CUSTOMER.**
- 2. THE CUSTOMER MUST CONTACT THE DEALER WHERE THE TRAILER WAS PURCHASED FOR ALL WARRANTY WORK. (CUSTOMERS THAT CONTACT OUR OFFICE WILL BE DIRECTED BACK TO THE DEALER.)**
- 3. THE DEALER WILL ASSESS THE PROBLEM AND SUBMIT A WARRANTY CLAIM FORM BY FAX OR MAIL TO THE CUSTOMER SERVICE DEPARTMENT. THE WARRANTY CLAIM FORM NEEDS TO CONTAIN AS MUCH INFORMATION AS POSSIBLE. PICTURES MAY BE REQUESTED AT OUR DISCRETION.**
- 4. THE CLAIM WILL BE REVIEWED AND A DECISION WILL BE MADE REGARDING THE CORRECTIVE MEASURE TO BE TAKEN.**
- 5. YOU (THE DEALER) WILL BE ADVISED OF OUR (INNOVATIVE TRAILER MFG., INC.) DECISION AND THE NECESSARY STEPS TO BE TAKEN.**

IMPORTANT: FAILURE TO COMPLY WITH THESE STEPS CAN TERMINATE ANY OBLIGATION INNOVATIVE TRAILER MFG., INC. HAS TO A REMAINING WARRANTY. THESE STEPS ARE BEING TAKEN TO ASSURE FAIRNESS TO THE CUSTOMER. OUR DEALERS, AND INNOVATIVE TRAILER MFG., INC. WE FEEL THAT THESE STEPS SHOULD NOT BE A PROBLEM FOR CUSTOMERS OR DEALER AND WE WILL WORK HARD TO COMPLETE ALL CLAIMS IN A TIMELY MANNER.

NOTICE: IF YOU MAKE THE DECISION TO DO REPAIRS WITHOUT THE FOLLOWING INNOVATIVE TRAILER MFG., INC. PROCEDURE, PLEASE BE AWARE THAT YOU WILL BE RELEASING INNOVATIVE TRAILER MFG., INC. FROM ANY OBLIGATION FOR REIMBURSEMENT.

THANK YOU FOR YOUR PATRONAGE!

INNOVATIVE TRAILER MFG., INC.

WARRANTY REGISTRATION CARD

MODEL NUMBER# _____ **COMPLETE 17 DIGIT NUMBER** _____

NAME _____

ADDRESS _____ **CITY** _____ **STATE** _____ **ZIP** _____

PRIVATE USE: _____ **COMMERCIAL USE:** _____ **COMPANY NAME** _____

GENERAL ALL PURPOSE _____ **AUTO TRANSPORT** _____ **LEASE/RENTAL** _____ **FARM USE** _____

LANDSCAPE _____ **MOTORCYCLES/ATV'S** _____ **GOVERNMENT AGENCY** _____ **SERVICE COMPANY** _____

PUBLIC UTILITY _____ **OTHER** _____

WHERE DID YOU FIND OUT ABOUT THIS TRAILER

DEALER _____ **FRIEND** _____ **TRADE SHOW/FAIR** _____ **MAGAZINE** _____ **PREVIOUS PURCHASE** _____

NAME OF DEALER _____

DEALER ADDRESS: _____ **PHONE#** _____

DATE OF PURCHASE _____

PLEASE PRINT OR TYPE AND RETURN THIS CARD ASAP

INNOVATIVE TRAILER MFG., INC.

TRAILER WARRANTY

YOUR INNOVATIVE TRAILER EQUIPMENT, WHICH HAS BEEN MANUFACTURED AND INSPECTED IN ACCORDANCE WITH CAREFULLY SPECIFIED ENGINEERING REQUIREMENTS IS WARRANTED TO THE ORIGINAL OWNER TO BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP FOR THE PERIOD OF ONE (1) YEAR. EXCEPT AS HEREIN LIMITED, FROM THE DATE OF PURCHASE. THE OBLIGATION OF THIS WARRANTY SHALL BE LIMITED TO REPAIRING OR REPLACING ANY PART OR PARTS WHICH, IN THE OPINION OF THE COMPANY, SHALL BE PROVED DEFECTIVE IN MATERIALS OR WORKMANSHIP UNDER NORMAL USE AND SERVICE DURING THE ONE-YEAR PERIOD COMMENCING WITH THE DATE OF PURCHASE. ELECTRICAL WIRING, PAINT, COUPLERS, JACKS, AND BEARINGS ARE WARRANTED FOR A PERIOD OF NINETY (90) DAYS FROM THE DATE OF PURCHASE. THIS WARRANTY DOES NOT COVER ANY PART OR PARTS WHICH HAVE BEEN DAMAGED AS A RESULT OF AN ACCIDENT, MISUSE, ABUSE OR WHICH HAVE BEEN MODIFIED ALTERED OR REPAIRED BY OTHER THAN INNOVATIVE TRAILER MFG., INC. THIS WARRANTY SHALL NOT APPLY IF THE TRAILER HAS BEEN SUBJECTED TO LOADS IN EXCESS OF ITS RATED CAPACITY.

LIMITATIONS AND EXCLUSIONS

THIS WARRANTY SHALL NOT EXTEND TO:

- 1) ANY TRAILER OR COMPONENT IN WHICH THE WARRANTY REGISTRATION CARD WAS NOT RETURNED TO INNOVATIVE TRAILER MFG., INC. WITHIN 60 DAYS**
- 2) EQUIPMENT WHICH HAS BEEN MODIFIED, REPAIRED, OR ALTERED IN ANY WAY WITHOUT EXPRESS WRITTEN CONSENT OF INNOVATIVE TRAILER MFG., INC.**
- 3) UNREASONABLE USE (INCLUDING FAILURE TO PROVIDE A REASONABLE AND NECESSARY MAINTENANCE)**
- 4) TIRES, AXLES, AXLE ASSEMBLIES, SUSPENSION COMPONENTS, OR ANY OTHER EQUIPMENT WHICH IS WARRANTED SEPARATELY BY THE RESPECTIVE MANUFACTURES OF SAID COMPONENTS**
- 5) ANY CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY EXPRESSED OR IMPLIED WHATSOEVER. REPAIR OR REPLACEMENT UNDER THIS WARRANT IS THE EXCLUSIVE REMEDY OF THE CUSTOMERS.**
- 6) PARTS NOT SUPPLIED BY INNOVATIVE TRAILER MFG., INC.**
- 7) CERTAIN PARTS, WHICH REQUIRE REPLACEMENT IN THE ORDINARY COURSE OF USE DUE TO NORMAL WEAR.**

PROCEDURE

TO SECURE REPAIR OF THE EQUIPMENT OR ANY WARRANTED PARTS UNDER THIS WARRANTY THE UNIT OR WARRANTED PARTS MUST BE DELIVERED, CHARGES PREPAID TO THE PLANT, OR AS DIRECTED BY INNOVATIVE TRAILER MFG., INC.

ATTENTION

STATE LAWS VARY FROM STATE TO STATE. INNOVATIVE TRAILER MFG., INC. ASSUMES NO RESPONSIBILITY FOR ANY TRAILER NOT MEETING STATE'S SPECIFICATIONS.

PROPER AND REGULAR MAINTENANCE OF YOU TRAILER WILL HELP INSURE LONGER USE. TO HELP YOU MAINTENANCE, WE SUGGEST THE FOLLOWING:

- 1) CORRECT BALL SIZE FOR TRAILER HITCH**
- 2) LUG NUTS SHOULD BE TORQUE REGULARLY**
- 3) PROPER TIRE PRESSURE**
- 4) WHEEL BEARINGS CHECKED**
- 5) CHECK ALL ELECTRICAL CONNECTIONS REGULARLY**
- 6) ALL LIGHTS OPERATIONAL**
- 7) BRAKES SHOULD BE CHECKED AND ADJUSTED REGULARLY**
- 8) MAINTAIN FLUID LEVELS**
- 9) LOAD SHOULD BE EVENLY DISTRIBUTED**
- 10) YOUR TRAILER SHOULD BE INSPECTED AND SERVICED REGULARLY**